BYOxLink

BYOxLink enables students and parents to install the School Wi-Fi and apps onto their devices **from home** streamlining the process so students and devices are ready for learning before coming to School. This will make student access to the School Wi-Fi faster, safer and more efficient.

The BYOxLink Service

To use the BYOxLink service, you will need to enrol the device into Microsoft Intune Company Portal. Microsoft Intune is a cloud-based mobile device management (MDM) platform that, for the purpose of BYOxLink, allows the department to distribute a wireless network profile and curriculum related applications to BYO devices.

Enrol your BYO iPad into Intune

The instructions below will show you how to enrol a BYO iPad into Intune and install an application.

Before you start, please have ready the email address and password that has been supplied to you. If you do not have this information, you will not be able to successfully complete the installation. Please contact iLearn@narangbass.eq.edu.au and submit any questions.

These instructions are for versions 12.2+ of iOS. You may find some of the screens look different to the ones provided here if you have an older version of iOS or there are changes made to Intune.

If the installation fails at any time, please re-open the Intune app and try again.

Please note: If you have any problems with installing Intune or using it afterwards, please contact iLearn@narangbass.eq.edu.au
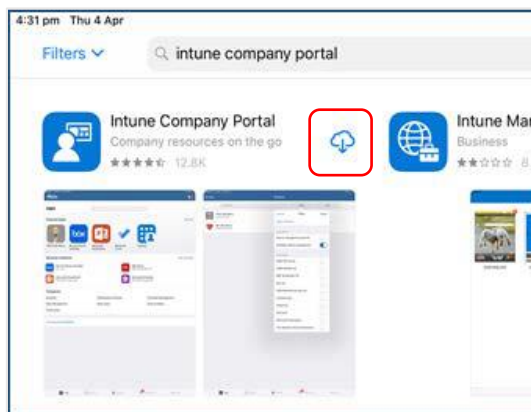
You can also watch this video to follow instructions:
https://mediasite.eq.edu.au/mediasite/Play/bbe46710d2c24274a0a99cba446a92031d

See our school website for your child's year level app list:
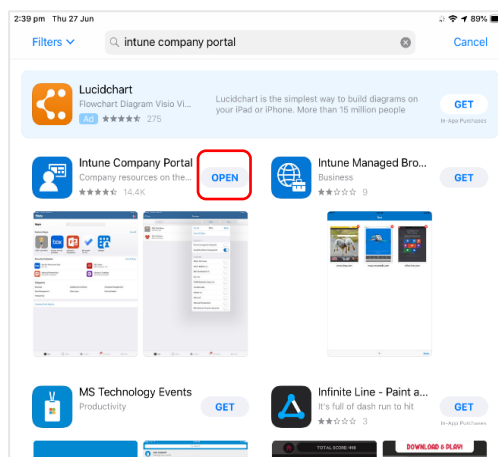https://narangbass.eq.edu.au/curriculum/bring-your-own-device
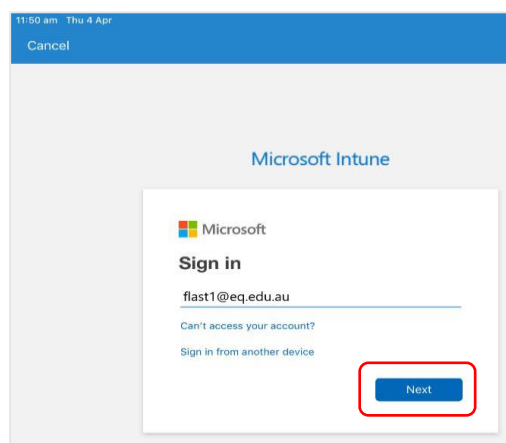
Step 1. Install Intune

a. To start, connect to the internet, select the App Store icon and search 'Intune'. Then select Get or ⬇ the download icon.

b. Please select **Open** to open the Company Portal.

c. Sign in to Intune with the @eq.edu.au email address you were supplied by your school and select **Next** to continue.
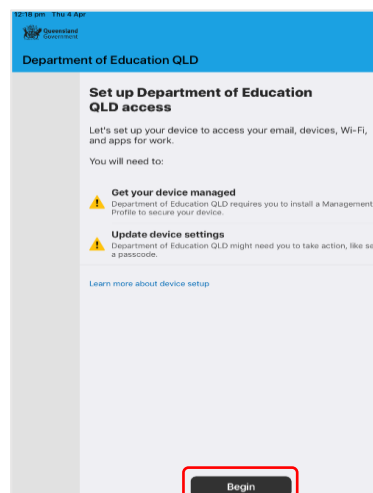
d. You should see the username appear in the username field. Then enter the school password you were supplied and accept the terms and conditions. Then please select **Sign in**.
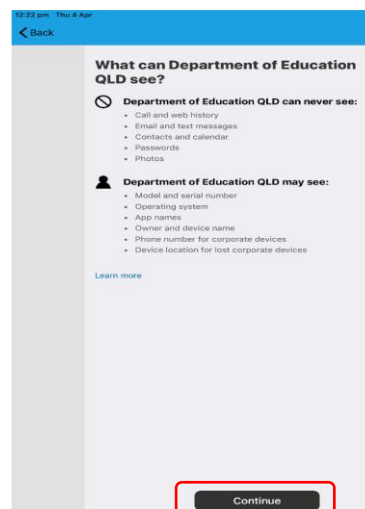

e. Next, we will install the Intune Comp Portal app. Please select **Begin**.
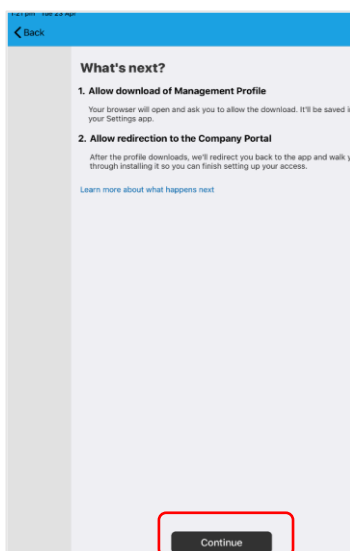

f. This explains what your school IT administrator can and cannot see on your iPad. Please select **Continue**.

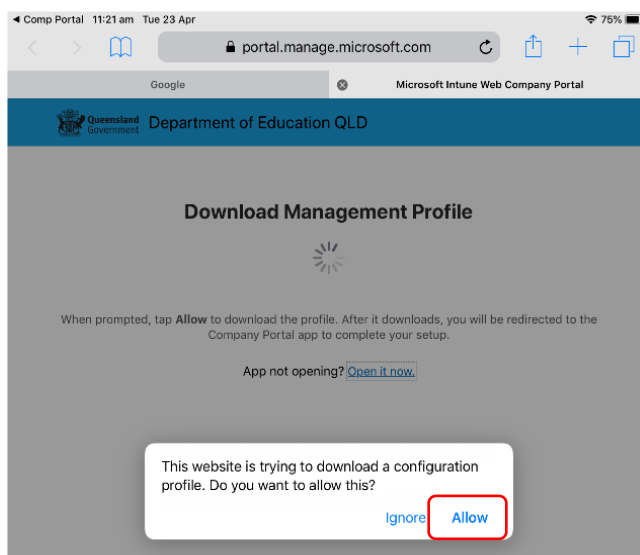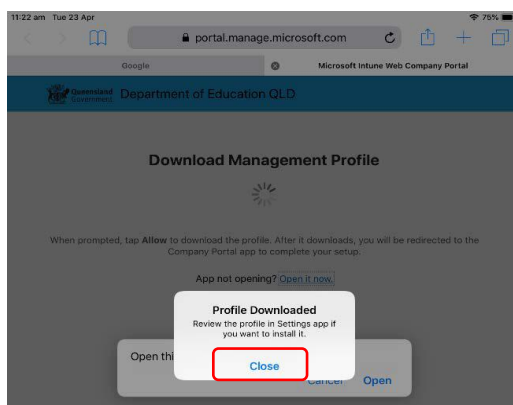g.   This screen outlines further steps. Please select **Continue** to continue the installation.

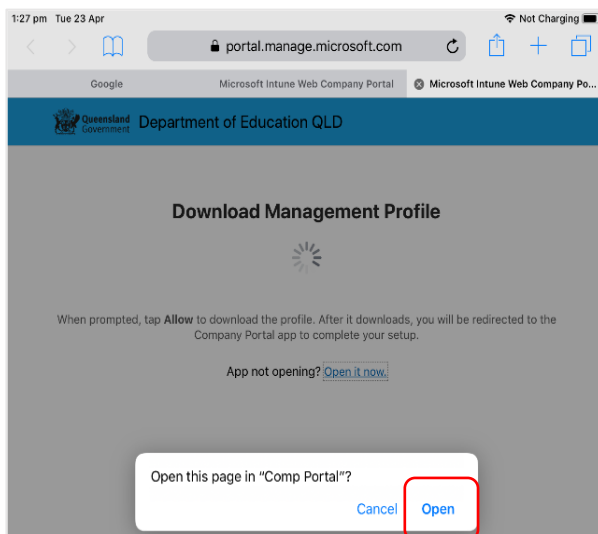h.   Select **Allow** to download the Intune profile.

i.   Your Intune profile has now been downloaded and can be closed. Please select **Close**.
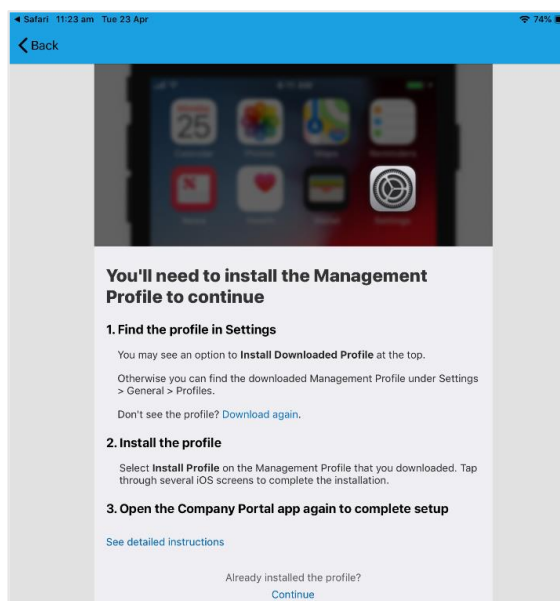
j. Please select **Open**.

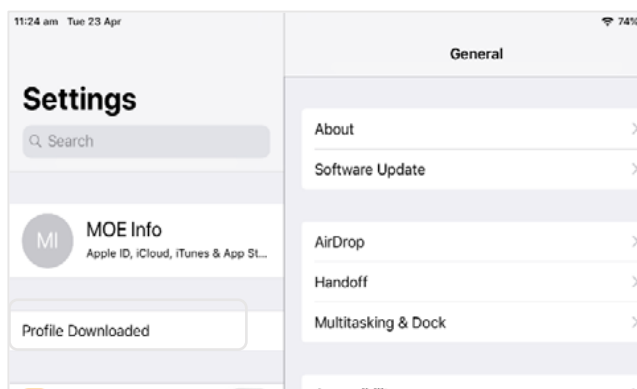Select **Allow** to download the Intune profile.
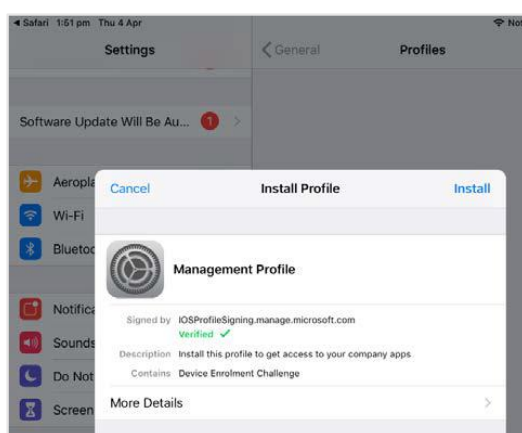

k. Press the home button to minimise this window.

l. Please open your settings by pressing the settings icon on your home screen and if you are requested, enter your password.
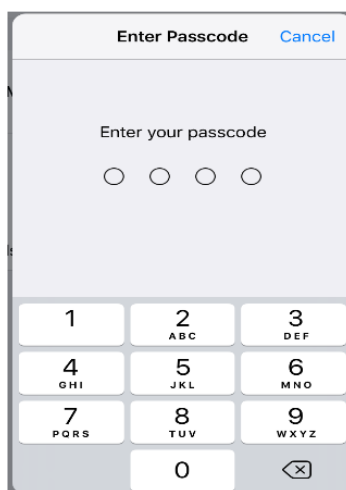
m. On your Settings screen, please select **Profile Downloaded** button.

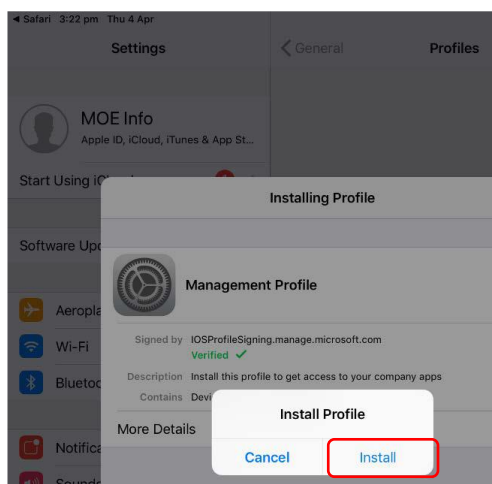n. Then, please select **Install** on the install profile screen.
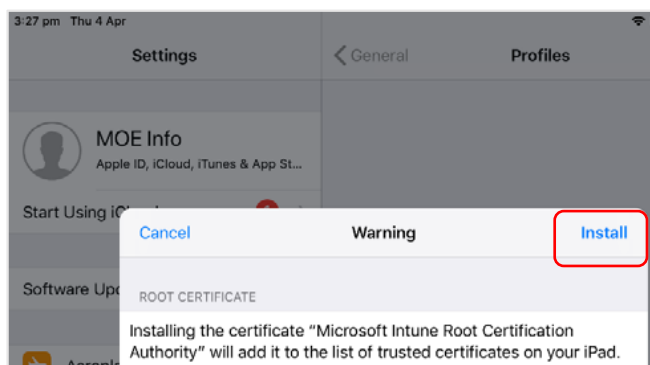

o. If prompted, enter your iPad passcode.

p. Please select **Install** on the Install Profile pop-up.
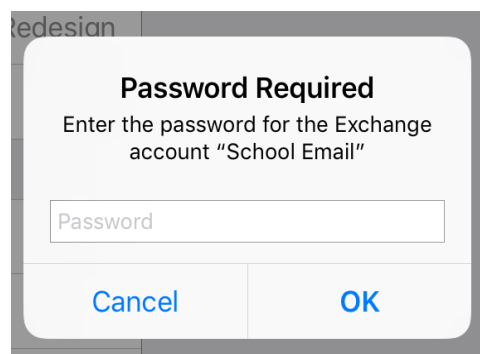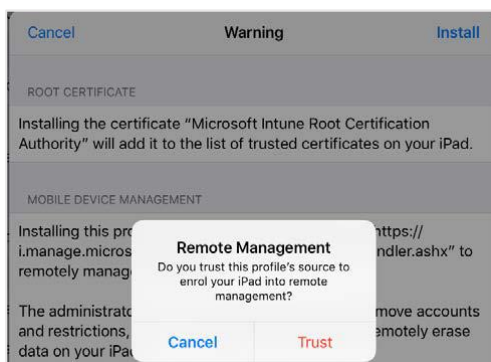

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q.   When you see a warning displayed, please select **Install** to continue with the installation.
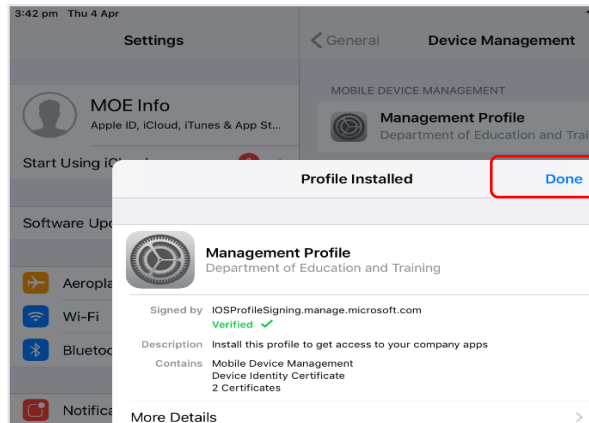

r.   If you are prompted to enrol into remote management, please select **Trust**. This will start installing the profile.
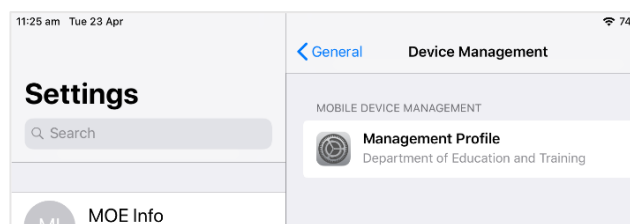
At any time after this point where you have enrolled, you may see this screen requesting you to enter your school password. Please enter this and select **OK**. You can then continue the installation at whatever stage you were before the screen appeared.
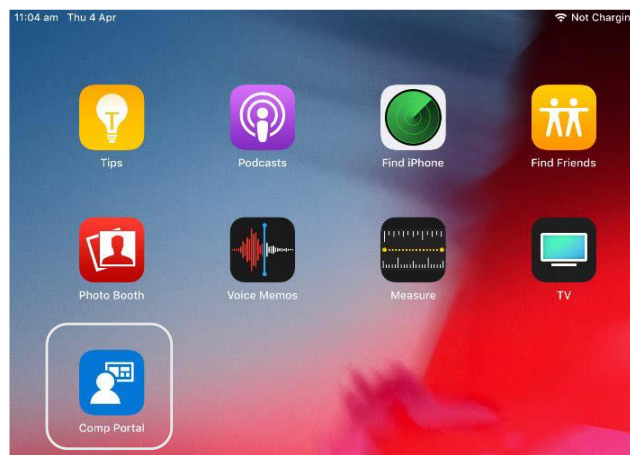
s. When the screen changes to show the profile has finished installing, select **Done**. An 'Enrolling device' message will then appear.

t. Your settings page will be displayed and you'll see the Department of Education management profile has been installed. Press the home button to minimise the settings window.
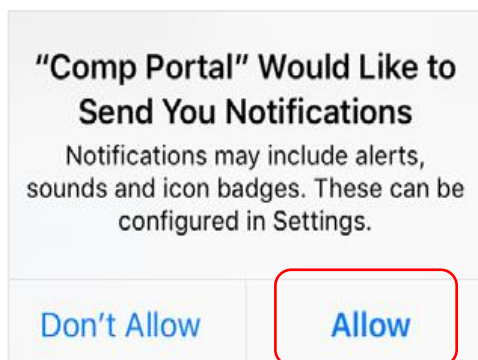

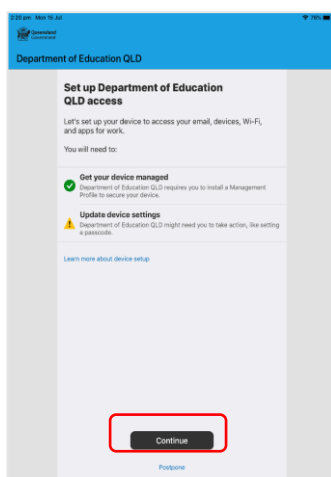u. Select the **Comp Portal** icon to re-open the company portal app.

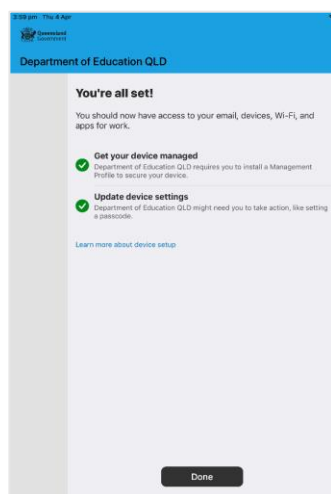v.   Select **Allow** to give the Company Portal permission to send notifications.

w.   Your device is now managed through the Company Portal. Select **Continue** to complete set-up.

A message explaining that the Company Portal is confirming device settings may display.

x.   Intune is finished when there is a tick next to all the items listed. On this screen please select **Done**.

It may take up to 15 minutes to finish installing. You can use the iPad in the meantime but please keep it connected to the internet.

Once Intune installation is completed, the iPad is ready for you to install the other apps required for school.
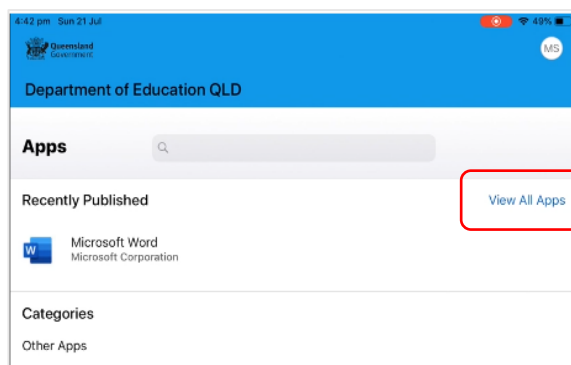
Step 2. Install an app

This section will show you how to install the apps that are required for school.

a) See our school website for your child's year level app list:
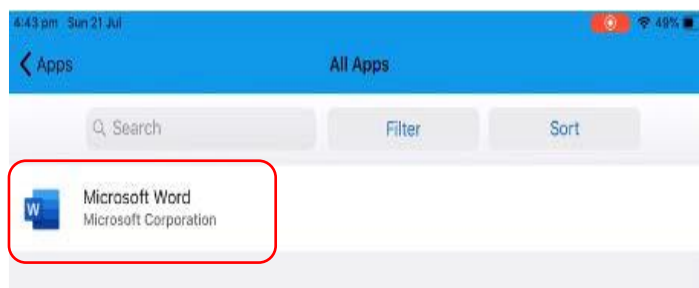https://narangbass.eq.edu.au/curriculum/bring-your-own-device

      i. You now will be able to view the apps your school has recently published.

      ii. Select **View All Apps** to display a full list.
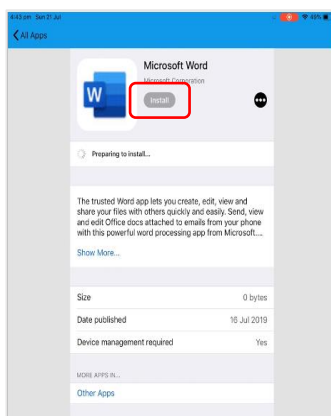

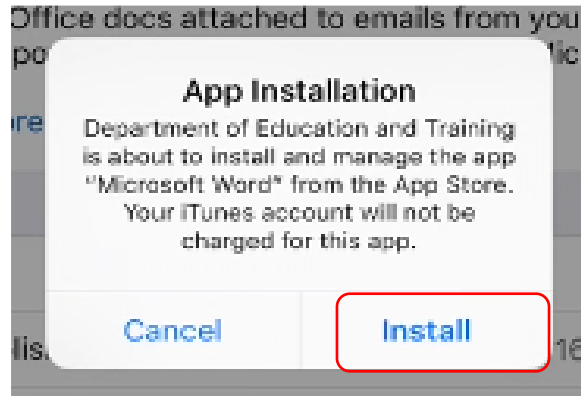b) In this example, we will be downloading Microsoft Word.
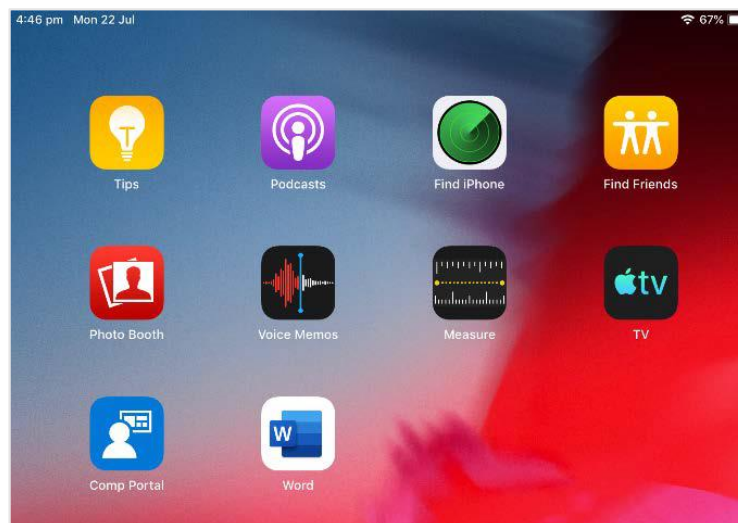
    a. Select the app you want to install.

c) Information about the app will be displayed. Select **Install**.

d) A confirmation screen will be displayed after a minute or two. Select **Install** again.

    a. It may take some time to install the app. You can use the iPad in the meantime but please keep it connected to the internet.

e) Press home to minimise the company portal window and see if your app is available.

f) Repeat this process if you need to install additional apps.

g) The iPad is now ready for school.

h) If you need help with installing Intune or an app, contact iLearn@narangbass.eq.edu.au